

Promote an enhanced person-centred care model focusing on digital health, quality, safety and balancing with employee experience.

### What does this mean?

- Leverage leading edge digital technologies to become more person-centred by focusing on digital tools that can assist in maintaining and advancing their health.
- Bridging digital divide with communities that Unison serves.
- Ensure that priorities for enhancing person-centred health also result in improvements to quality, safety and staff wellness.



Leverage strategic collaborations and alliances to optimize the health and wellbeing of the communities and clients we serve.

### What does this mean?

- Within 4 OHTs, clarify/confirm role for Unison that gives best potential for achieving strategic priorities
- Prioritize and leverage strategic partnerships that align with intended outcomes, measurable results and capacities



Strengthen internal and external communications to improve Unison client care.

### What does this mean?

- Improve communication internally, ensuring that programs developed for one area (e.g. health promotion) are reflective of the needs in others (e.g. primary care)
- Improve communication externally, ensuring that strategies/mechanisms best serve Unison and the Community (e.g. Public Profile)



Integrate and mobilize Anti-Black racism efforts across the organization to ensure equitable experiences in employee and client experience.

### What does this mean?

- Embed at operations and governance level
- Prioritize challenging anti-Black racism in program and service delivery
- Define Unison's role in challenging anti-black racism across the OHTs and on behalf of clients, in the broader sphere (consider impact and feasibility)

