

Strategic Plan 2023-2026

Promote an enhanced person-centred care model focusing on digital health, quality, safety and balancing with employee experience.

What does this mean?

- Leverage leading edge digital technologies to become more person-centred by focusing on digital tools that can assist in maintaining and advancing their health.
- Bridging digital divide with communities that Unison serves.
- Ensure that priorities for enhancing person-centred health also result in improvements to quality, safety and staff wellness.



Leverage strategic collaborations and alliances to optimize the health and wellbeing of the communities and clients we serve.



What does this mean?

- Within 4 OHTs, clarify/confirm role for Unison that gives best potential for achieving strategic priorities
- Prioritize and leverage strategic partnerships that align with intended outcomes, measurable results and capacities

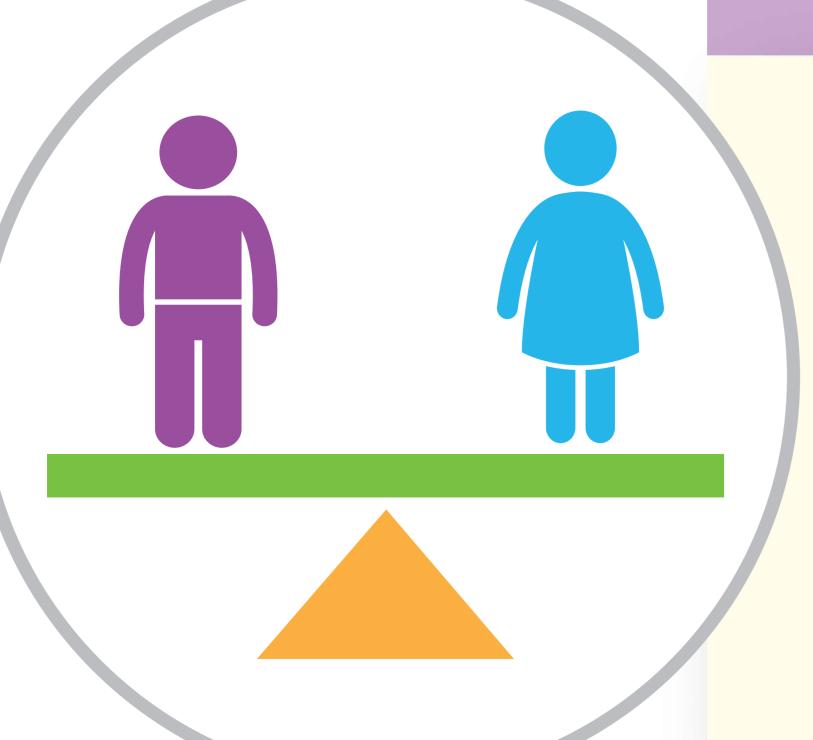
Strengthen internal and external communications to improve Unison client care.

What does this mean?

- Improve communication internally, ensuring that programs developed for one area (e.g. health promotion) are reflective of the needs in others (e.g. primary care)
- Improve communication externally, ensuring that strategies/mechanisms best serve Unison and the Community (e.g. Public Profile)



Integrate and mobilize Anti-Black racism efforts across the organization to ensure equitable experiences in employee and client experience.



What does this mean?

- Embed at operations and governance level
- Prioritize challenging anti-Black racism in program and service delivery
- Define Unison's role in challenging anti-black racism across the OHTs and on behalf of clients, in the broader sphere (consider impact and feasibility)