

JOB POSTING

# **Community Ambassador, Enhanced Safety Network Project**

# **Part-time contract, December 2023 to December 2024**

# **$19.32 per hour for 20 to 25 hours weekly**

# **About Unison Health and Community Services:**

Unison Health and Community Services is a non-profit, community-based organization that serves neighbourhoods in North West Toronto. Operating out of six locations, Unison offers core services that include primary health care, counselling, health promotion, Early Years programs, legal services, harm reduction programs, housing assistance, adult protective services, Pathways to Education™ and a Diabetes Education Program. Unison’s mission is working together to deliver accessible and high-quality health and community services that are integrated, respond to needs, build on strengths, and inspire change.

Unison Health and Community Services is committed to working from an inclusive, pro-choice, sex positive, harm reduction, anti-racist, anti-oppression, and participatory framework.

Unison is seeking a Community Ambassador for our Enhanced Safety Network Project who will be responsible for supporting resident-led safety networks, recruiting participants, organizing events, and developing healthy relationships with network members. The Community Ambassador, Enhanced Safety Network Project, will report to the Director, Pathways to Education.

The target audience in this Project are residents, grassroots, and community members who are involved in community related activities that address safety issues from a multi-layered lens. The Community Ambassador, Enhanced Safety Network Project, will receive support from, and work in collaboration with, the Safety Network Coordinator.

# **Job-Specific Responsibilities:**

* Receive contact referrals and connect directly to community members through engagements such as one-on-one interactions, in-person and virtual consultations, community events, webinars, and others.
* Provide outreach and service in “non-traditional” and culturally appropriate, community-based ways that are responsive to the needs of communities impacted by violence and social determinants of health.
* Advocate and implement activities through service coordination, education/workshops, and training supports, parenting skills development, cultural and community education, and mental health supports.
* Liaise, consult, and collaborate with key stakeholders in the community: City services, Toronto Community Housing Corporation, Provincial Youth Outreach Workers, Probation and Parole, Boards of Education, Ontario Works Family Caseworkers, mental health and employment focused agencies, stakeholders within Unison (Youth Violence Prevention, Community Violence, Well Being & Recovery Project), and other service providers as required regarding the needs of gang involved families.
* Facilitate the delivery of information to the community, through multilingual, multi-platform engagement methods and through culturally appropriate engagement and outreach sessions.
* Provide navigation supports on how to connect to appropriate services and follow up with network members when needed.
* Help individuals and families develop a plan for system navigation, including scheduling check-ins and reminders.
* Assist Safety Network Project Coordinator in establishing relationships with relevant community groups such as landlords, superintendents, building managers and tenant groups to increase engagement and uptake in the pilot program.
* Participate in community health and social services education opportunities through agency site-visits, tours, and workshops.
* Attend regular team meetings for updates.
* Attend all relevant training opportunities provided by the Safety Network Project Coordinator, the City, and agency partners.
* Attend and contribute to monthly planning meetings with Project Coordinator to further enhance the plans for each network.
* Complete and submit Safety Network Ambassador reports to identify outreach findings and trends.
* Remain agile and ready to adapt to developing pilot needs.

# **Job-Specific Qualifications:**

* Lived experience and/ or experience working with Indigenous Peoples, Black Peoples and Newcomer communities, and/or organizations is an asset.
* Lived experience and/ or experience working with most vulnerable gang involved youth and/ or families in conflict with the law, social justice systems and/ or marginalized communities.
* Knowledge of and sensitivity to the life experiences and needs of families impacted by violence in marginalized communities.
* Diploma in social services or a field relevant to youth development, family development, social justice systems, or equivalent combination of education and experience.
* Experience identifying family and youth needs and provide guidance to parents, caregivers, and family members.
* Experience with engagement, outreach and making referrals through the lens of family and youth development within crime and violence.
* Considerable experience using Microsoft Office applications (MS Word, Excel, and PowerPoint) to produce reports and presentations.
* Experience with adult education principles, practices, training, and evaluation methodologies.
* Fundamental knowledge of community development, planning and community-based safety issues.
* Well-developed written and verbal communication skills.

**This position requires flexible hours and evening work.**

Interested candidates are asked to email a résumé with covering letter by Friday, December 15, 2023, at 4:00 p.m. to:

hirings@unisonhcs.org

Hiring Committee – Community Ambassador, Enhanced Safety Network Project

Unison Health and Community Services

**Please cite UN\_2023\_047 in the subject line of the email.**

We welcome applications from people who are reflective of the diverse communities we serve, including those who might need accommodation.

Where needed, accommodations for applicants with disabilities will be provided, on request, to support their participation in all aspects of the recruitment process.

Please note that due to the volume of applications, only those applicants selected for interviews will be contacted.