

## **JOB POSTING**

### **Social Worker - Primary Care & Mental Health Permanent full-time – 35 hours per week**

Unison Health and Community Services is a non-profit, community-based organization that serves neighbourhoods in North West Toronto. Operating out of six locations, Unison offers core services that include primary health care, counselling, health promotion, Early Years programs, legal services, harm reduction programs, housing assistance, adult protective services, Pathways to Education™ and a Diabetes Education Program. Unison's mission is working together to deliver accessible and high quality health and community services that are integrated, respond to needs, build on strengths and inspire change.

Unison Health and Community Services is committed to working from an inclusive, pro-choice, sex positive, harm reduction, anti-racist, anti-oppression and participatory framework.

At this time, Unison is seeking a Social Worker who can provide therapeutic services to clients in at least two of the following languages; English, Russian, Somali, Portuguese and Spanish. Working out of our Bathurst-Finch and Lawrence Heights sites, the Social Worker is responsible for providing ongoing assessment and appropriate interventions to the clients served by Unison Health and Community Services. The Social Worker will report to the Program Manager, Mental Health and Substance Use.

#### **Job Specific Responsibilities:**

- Provide psychosocial assessment, counselling, therapy, advocacy and referral services to individuals of all ages, couples, groups and the community
- Ensure appropriate treatment is delivered to clients by maintaining client records and ensuring their confidentiality within the bounds of legislation
- Act as a client advocate on individual and systemic issues
- Perform case management functions

- Work within the guidelines of the Ontario College of Social Workers and Social Service Workers
- Contribute to the on-going evaluation, development and implementation of the therapeutic programs that respond to the psycho social health needs of the target group
- Liaise with community agencies regarding issues relevant to client needs and identify and develop partnership/collaboration opportunities when applicable
- Participate in interdisciplinary case conferences as needed
- Provide support to Primary Care team in client crisis management
- Participate in Quality of Care chart audits with Social Workers across sites
- Participate in the review, development and updating of social work and clinic procedures; provide input to the development of applicable policies.

### **Organizational Responsibilities**

- Participate in team and organization-wide meetings and committees, initiatives and events.
- Develop work goals in conjunction with supervisor, identifying action plans, learning objectives and professional development needs.
- Participate in performance appraisal process including self-evaluation component.
- Adhere to all policies and procedures of the organization.
- Submit encounter data and/or statistics, administrative forms and reports in a timely fashion.
- Orient, supervise and support students and/or volunteers as required.
- Identify, report and debrief on client safety incidents, good catches, occupational health and safety incidents and near misses.
- Other duties as required.

### **Job-Specific Qualifications:**

- Master's level in Social Work, Counseling, Psychotherapy, or related field
- Certification and membership in good standing with the Ontario College of Social Workers and Social Service Workers
- Bilingualism or multilingualism in English, Russian, Somali, Portuguese and Spanish is preferred

- Demonstrated knowledge and experience in group work and community development
- Demonstrated knowledge of, and sensitivity to, the impact of social, economic, environmental and cultural issues on diverse communities
- Knowledge of issues affecting communities facing barriers to access in an urban environment
- Familiarity with the social, economic and cultural conditions of the project's geographic area, experience in working with local service providers, community groups and networks, and an understanding of local issues and priorities are an asset
- Experience serving Unison's priority populations (seniors with complex needs, people with mental health & addiction issues, LGBTTQ2+, and youth facing barriers)
- Excellent interpersonal, communication and organizational skills, including computer literacy
- Excellent interpersonal skills with colleagues, students, community members, volunteers, etc.
- Excellent communication skills, both written and verbal, in English and one or more of the following languages; Russian, Somali, Portuguese and Spanish, both with individuals and groups
- Thorough knowledge of and proficiency in current assessment, psychotherapy and psychosocial counseling techniques for working with individuals, couples and communities
- Demonstrated ability to develop and facilitate psycho-educational support groups
- Ability to effectively deal with crises; 3-5 years direct therapy experience and 3-5 years' experience working with youth, adults and children, preferably in a community-based setting
- Ability to work flexible hours.

**Interested candidates are asked to submit a résumé with covering letter by 4:00 pm on August 21, 2020 to:**

Hiring Committee – Social Worker  
Unison Health and Community Services  
Toronto, ON  
[hirings@unisonhcs.org](mailto:hirings@unisonhcs.org)

**Please cite UN\_2020\_019 in the subject line of the email**

We welcome applications from people who are reflective of the diverse communities we serve, including those who might need accommodation.

Where needed, accommodations for applicants with disabilities will be provided, on request, to support their participation in all aspects of the recruitment process.

While we thank all applicants for their interest, only those selected for interview will be contacted.