

**Unison Health and Community Services
Job Posting
Streets to Homes Follow Up Worker
(full time)**

Unison Health and Community Services is formed by the voluntary merger of New Heights Community Health Centres and York Community Services. Unison's mission is: working together to deliver accessible and high quality health and community services that are integrated, respond to needs, build on strengths and inspire change.

We are now seeking an experienced and dynamic Streets to Homes Follow Up Worker to join our Streets to Homes Team. The position is funded by the City of Toronto under the Homelessness Partnership Initiatives Fund (HPI). The Streets to Homes Follow Up Worker is responsible for providing intensive case management, housing search, supportive counseling to Streets to Homes clients. The Worker requires maintaining an average active caseload of 20 and will support other programs geared towards the needs of the Streets to Homes clients. The worker is also expected to coordinate the community kitchen program for Streets to Homes clients.

Job responsibilities:

Case Management, Counseling and Support

- Provides follow up services to address the budgeting, adjustment, physical health, emotional health and employment issues of the Streets to Homes clients
- Provides time limited housing support and case management, including assessment, referral, education, mediation and/or negotiation with landlords or other tenants
- Maintains regular contact with Streets to Homes clients through home visits, telephone contact and written communication
- Ensures accurate records by way of thorough outcome based recording of client encounters.
- Visits clients on both a scheduled and urgent basis at the Center and in the community
- Provides crises intervention for clients facing distressful situations by collaborating with other professionals
- Coordinates the Streets to Homes Community Kitchen Program.

Consultation and Collaboration

- Collaborates with Center staff, volunteers, community members and service providers to ensure effective delivery of Streets to Homes Program's goals and objectives
- Works in partnership with community groups and agencies
- Advocates on behalf of homeless individuals and families and on housing issue.
- Participates on Street to Home Case Management Meeting and other project teams
- Provides back up to other team members as required.

Administrative

- Collects and maintains both paper and electronic records of services activities and client contacts

- Assesses program data, outcomes, and evaluation and verification tools
- Ensures written program reports are regularly submitted, accurate and current
- Contributes to student placements, new staff orientation and guidance
- Develops, produces and distributes outreach materials and assists in delivery of housing team information kits.

Qualifications:

- Post secondary degree or diploma in social service or related disciplines, with at least two years of progressive community case management experience
- Profound knowledge of housing resources, income subsidy programs and harm reduction programs in the community
- Knowledge of Ontario Works and ODSP regulations
- Experience working with homeless population would be an asset
- Excellent interview and assessment skills
- Good communication and interpersonal skills
- Good time management
- Good computer skills (Microsoft Office)
- Given the nature of the position, access to a vehicle will be an asset.

Interested candidates are asked to submit a résumé with covering letter by 5:00 p.m., February 29, 2012 to:

Hiring Committee, Streets to Homes
c/o Unison Health and Community Services
12 Flemington Road
Toronto ON M6A 2N4
hirings@unisonhcs.org

We welcome applications from people who are reflective of the diverse communities we serve.

Only those applicants selected for interviews will be contacted.